

# Incident Notification Process

## INCIDENT NOTIFICATION

A serious injury or illness is one that requires a person to have:

- Medical treatment within 48 hours of exposure to a substance
  - Immediate treatment as an in-patient in a hospital, or
  - Immediate treatment for a serious injury or illness such as a serious head injury, a serious burn or a spinal injury and a number of other injuries listed in the model WHS Act.
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An Employee should notify Flashbay as soon as possible after a workplace injury

## **NEW SOUTH WALES**

Notify SafeWork NSW immediately on 13 10 50 for serious incidents involving injury or illness.

For incidents that are not immediately life threatening, notify EML within 48 hours using the online portal or phone 13 77 22.

## **QUEENSLAND**

Notify WHSQ immediately on 1300 362 128 for serious incidents involving injury or illness.