Credit Card Details Form

This form should be completed for every credit card transaction to be manually processed. The completed form should be passed to the Admin team.

The information contained on the form should be obtained by telephone only. Credit card information must <u>never</u> be exchanged by email.

Customers should be strongly encouraged to use our secure online payment facilities, available when they log into the Customer Centre on the website.

1. Ask for card details (overwrite the white placeholders below)

	Card Type	(circle a	opropriate type)
Visa	MasterCard	Amex	Other(please specify)
Sta	rt date /		End date $_$ _ / $_$ _
		Name on (card

Card security code (3 digits from signature strip / 4 digits from front of card for Amex)

2. Ask for billing address	
Credit Card Billing Address	
	Country Post code
Note: ensure that the billing address is	also added to Netsuite before handing form to the Admin team
3. After the call - complete these deta	ils to match the payment to the correct customer and order
Customer number & company name	C
Invoice Number	IN
Payment Currency	
Payment Amount	

For Admin Use Only

Destroy by shredding once transaction has been manually processed.