

## **Statement on USB Flash Drive Data**

Flashbay operates its own production facility for processing customer orders. We therefore pre-load customer supplied data onto USB Flash Drives 'in house' and do not use any 3rd parties (unlike some of our competitors).

As part of our production process our USB Flash Drives are formatted on air-gapped computers (isolated devices not connected to a network). Where customers have provided data to be preloaded onto Flash Drives this operation is performed in the same restricted environment.

When USB Flash Drives are dispatched from Flashbay production facilities they are either entirely empty of data or preloaded with only the data provided by the customer.

Packaged USB Flash Drives are then passed directly to third party courier companies (FedEx, UPS etc) and delivered directly to customers.