
A serious injury or illness is one that requires a person to have:

- medical treatment within 48 hours of exposure to a substance
- immediate treatment as an in-patient in a hospital, or
- immediate treatment for a serious injury or illness such as a serious head injury, a serious burn or a spinal injury and a number of other injuries listed in the model WHS Act.

Notify of an incident

- Notify WorkCover QLD immediately on 1300 362 128 for serious incidents involving injury or illness
- Complete the [WHS Incident form](#) and submit via [Worksafe QLD website](#)
- Complete the [WHS Claim form](#) and submit via [Worksafe QLD website](#)

You must also:

- provide first aid and make sure the worker gets the right care
- take care not to disturb the incident site until an inspector arrives. You can help an injured person and ensure safety of the site.

What incidents need to be notified?

A 'notifiable incident' under the work health and safety legislation relates to:

- the death of a person
- a serious injury or illness of a person
- a potentially dangerous incident

Examples of these incidents are available in the [Incident notification fact sheet](#).